



**Tiffany Moore Russell**  
Clerk of the Circuit and County Courts  
Orange County • Florida

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### **3/20/20 4:00 PM UPDATE – Emergency Marriage License Hotline**

Since marriage licenses and ceremonies are suspended at the Orange County Clerk of Courts until further notice, a hotline has been set up to evaluate emergency situations for marriage licenses. Please note this phone line is set up for emergency marriage license needs only. Messages left for any other reason will not be returned.

As a reminder, in alignment with the U.S. Department of State's closure of passport agencies, the Clerk's Office is suspending passport application services at all its offices until further notice.

The Orange County Clerk of Courts has closed all of its branch office locations and call center until further notice. At the Orange County Courthouse in downtown Orlando, the courthouse remains open but with limited public access. Self Help Centers are also closed until further notice.

### **3/19/20 5:00 PM UPDATE – Clerk Branch Offices & Call Center Closing:**

In an ongoing effort to safeguard the health of the community, the Orange County Clerk of Courts is closing all of its branch office locations and call center beginning Friday, March 20, 2020 until further notice. At the Orange County Courthouse in downtown Orlando, the courthouse remains open but with limited public access.

In alignment with the U.S. Department of State's closure of passport agencies, the Clerk's Office is suspending passport application services at all its offices until further notice.

Marriage licenses and ceremonies are being suspended until further notice. The Clerk's Office will be setting up a hotline to evaluate emergency situations for marriage licenses. Self Help Centers are also closed until further notice.

The Clerk's Office will continue to support the essential functions of the Ninth Judicial Circuit Court which is only permitting the following access to the downtown courthouse:

- Persons seeking restraining orders
- Persons permitted, with advance notice, by the Chief Judge and/or presiding judge
- Essential Hearings

For more details about court cancellations and scheduling, contact the Ninth Judicial Circuit or go to their [website](#).

Customers can always check the status of court hearings, make payments, view and order court records, and order packets and forms from our shopping cart right here online.



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The Clerk's Office realizes the inconvenience these changes have on our customers, but they are necessary steps for the health and safety of the community and our employees.

**3/19/20 11:56 AM UPDATE - A message from the Clerk:**

Please watch the video below for a message from Clerk Russell about our coronavirus response and the ways you can still do business with our office, 24/7.

Video available at: [https://youtu.be/RiUP88\\_PQT4](https://youtu.be/RiUP88_PQT4)

**3/17/20 2:00 PM UPDATE - Limited Public Access to all Clerk Locations:**

[Para leer estas noticias en español, haga clic aquí.](#)

In an ongoing effort to safeguard the health of the community, the Orange County Clerk of Courts is limiting public access to all Clerk of Courts offices beginning Wednesday, March 18 until the end of business on Friday, March 27, 2020.

Only the following services will still be available at the Clerk's branch locations in Apopka, Ocoee, and Winter Park during this time period:

- Appointments for marriage license and passports already scheduled through Friday, March 27. No new appointments will be able to be scheduled at this time.
- Customers can walk in to apply for a marriage license if their wedding date is in the next 60 days. Marriage ceremonies will not be conducted. Customers are encouraged to start their application online with our [e-Marriage application](#).

Due to challenges for social distancing, the Clerk's Office Goldenrod branch was closed March 16. At the Orlando Courthouse, public access is limited, and the Ninth Judicial Circuit is only permitting the following:

- Persons seeking restraining orders
- Persons permitted, with advance notice, by the Chief Judge and/or presiding judge
- Essential Hearings

For more details about court cancellations, contact the Ninth Judicial Circuit or go to their [website](#). Per Chief Judge Myers, some court proceedings will be heard by remote electronic means. Others will be postponed or cancelled.

All court proceedings at Apopka, Ocoee, and Winter Park are canceled until at least March 27. Clerk of Courts staff will continue to report to work as scheduled.

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No other services will be available at these sites, but customers can make payments, view and order court records, and order packets and forms from our shopping cart right here online.

The Clerk's Office realizes the inconvenience these changes have on our customers, but they are necessary steps for the health and safety of the community and our employees.

### **3/16/20 6:00 PM UPDATE - Limited Public Access to the Courthouse:**

In an ongoing effort to safeguard the health of the community, the Ninth Judicial Circuit is limiting access to the Orange County Courthouse starting Tuesday, March 17, 2020 through at least the end of business March 27, 2020. Only the following persons will have access to the downtown courthouse:

- Persons seeking injunctions for protection also known as restraining orders.
- Persons permitted, with advance notice, by the Chief Judge and/or presiding judge.

For Tuesday, March 17 only, persons with appointments for a marriage license or passports will be allowed access. For appointments already scheduled after March 17, check back for updated information.

All Clerk of Courts staff and court employees will report to work as scheduled. For more details about all court cancellations, contact the Ninth Judicial Circuit or go to their [website](#).

Please continue to follow us here for ongoing updates as details are changing daily.

### **3/16/20 1:00 PM UPDATE - Goldenrod Branch Closure:**

Out of an abundance of caution with the COVID-19 situation, the Orange County Clerk of Courts will be closing its Goldenrod branch location on Monday, March 16, at 1:00 PM until further notice.

Due to the large customer volume relative to the size of the Goldenrod location, social distancing is not possible. For this reason, the Clerk of Courts has decided it is best to close the Goldenrod branch for the health and safety of employees and the public. All other Clerk Office locations remain open at this time.

The downtown courthouse and remaining branch locations are practicing social distancing measures at all front counters, kiosks, and lobbies to help prevent the potential spread of the coronavirus. As a reminder, many of our services are available online.

### **Make Payments**

Payments for [traffic tickets](#) or [criminal fines](#) can be made right from our website. You can also find information about [payment plans](#) and other [payment options](#).

Payments can also be made at any Amscot or Western Union location.

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### **Court Records**

Public court records can be viewed right from the [my e-clerk](#) section of our website. Certified copies of court records, and marriage licenses [can also be ordered here](#).

### **eMarriage**

You can begin your marriage license application from the comfort of your home. The application can be filled out [here](#). You have 60 days to complete the process in person at one of our offices.

**Packets & Forms** Packets and forms for Civil and Family matters can be ordered and paid for right from our website's [shopping cart](#).

Our customers, the community, and employees are always our priority. Please regularly check our website or social media for the most up to date information on Clerk of Courts operations during this time.

The Florida Supreme Court issued an Administrative Order suspending all jury trials for two weeks, starting Monday, March 16. The 9th Judicial Circuit is making exceptions for ongoing jury trials; jurors already assigned to a trial will report as scheduled. If you received a jury summons, contact the [9th Judicial Circuit](#) for more details.