



Orange County Clerk of Courts Marriage Licenses/Passports, Child Support Cases and County Funding

<p>What is the purpose of this core mission?</p>	<p>This core mission is established to receive process and disburse child support payments; process passport applications; process marriage licenses and perform ceremonies; address facilities issues; and educate the public on mortgage foreclosure process.</p>											
<p>What services are provided by this core mission?</p>	<p>Services for this core mission include courier messenger service, communications, receive and process child support payments, calculate payoffs for delinquency notices and judgments issued by depository, update and enter cases on CLERC (statewide child support system), education public on mortgage foreclosure process, and facility improvements.</p>											
<p>How are services delivered?</p>	<p>Services for this core mission are delivered via partnerships with Florida Department of Revenue, Orange County Board of County Commissioners, US State Department, dedicated child support phone lines and in-person at the courthouse or branch locations.</p>											
<p>How does this core mission benefit the citizens of Orange County?</p>	<p>It provides a local convenience for our citizens to obtain mandated and non-mandated services described above.</p>											
<p>What are the workload activity numbers for this core mission?</p>	<p>In Fiscal Year 2008-09 (the most recent year for which actual data are available), the Orange County Clerk of Courts issued 9,638 marriage licenses, performed 2,991 marriage ceremonies, and processed 21,995 passport applications. Data from October 2008 – September 2009 indicates that the following: Payment Transactions (OTC & SDU) – 777,063 ; Official Payment Records for DOR court only – 7,126; Driver's Licenses suspensions – 332; # of Delinquency Notices & Judgments - 10,415; # of Cases entered and updated – 17,436; # of Child Support calls – 58,422 ; IRS credits – 43,637; and 9,921 child support cases were processed. Other performance measures and standards for the core mission may be found in the Clerk's Annual Report and Clerks in the Sunshine web link at www.myorangeclerk.com.</p>											
<p>What are some additional measures/numbers/results used to evaluate this core mission?</p>	<p>Measurements listed above are utilized to evaluate the success of the core mission.</p>											
<p>How often are the outcomes/measures/results of this core mission reviewed?</p>	<p>Measures are reviewed bi-weekly and through various reports. In addition, performance measures for this core mission are reviewed on a monthly basis as part of a management business review. The management business review is conducted to ensure measures are on target and applicable action plans are in place to address low-performing measures.</p>											
<p>How is this core mission funded?</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Categories</th> <th style="text-align: center;">FTEs</th> <th style="text-align: center;">Appropriation</th> </tr> </thead> <tbody> <tr> <td>Non-Court Fund</td> <td style="text-align: center;">18</td> <td style="text-align: right;">\$3,075,154</td> </tr> <tr> <td>Total</td> <td style="text-align: center;">18</td> <td style="text-align: right;">\$3,075,154</td> </tr> </tbody> </table>		Categories	FTEs	Appropriation	Non-Court Fund	18	\$3,075,154	Total	18	\$3,075,154	<p>To operate the Orange County Clerk of Courts' Non-Court core mission in 2009-10, the proposed annual budget amount is \$3,075,154.</p>
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