



Orange County Clerk of Courts Financial Processing

What is the purpose of this core mission?	The purpose of the Financial Processing core mission is to receive and process payments and deposits and to subsequently disburse court fines, fees, assessments, deposits, restitution and court-ordered child support and alimony payments. This core mission also provides for auditing of guardianship cases for the court's review.											
What services are provided by this core mission?	The Orange County Clerk of Courts collects fines, fees, service charges and court costs. The majority of these funds are paid out to other agencies (state and local governments) and to individuals.											
How are services delivered?	<p>The Clerk's Office employs multiple methods for receiving and processing financial payments and subsequent disbursement as noted above. These include the following:</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"> <ul style="list-style-type: none"> Collections Court, with structured payment plans Collection agency Western Union Multiple service centers for in-person payment Drop box Multiple methods of payment Income Deduction Orders Escrow accounts Restitution to victims </td> <td style="width: 50%; border: none;"> <ul style="list-style-type: none"> Web pay for civil traffic fines AMSCOT Integrated Voice Recognition system Self-payment kiosks Lockbox Withdrawal from inmate canteen accounts Recovery from cash bonds Registry of the Court Disbursements to municipalities, Orange County, law enforcement agencies and various state trust funds </td> </tr> <tr> <td style="border: none;">DERP funds to Public Defender</td> <td style="border: none;">Electronic Case Filing</td> <td colspan="2" style="border: none;"></td> </tr> </table>			<ul style="list-style-type: none"> Collections Court, with structured payment plans Collection agency Western Union Multiple service centers for in-person payment Drop box Multiple methods of payment Income Deduction Orders Escrow accounts Restitution to victims 	<ul style="list-style-type: none"> Web pay for civil traffic fines AMSCOT Integrated Voice Recognition system Self-payment kiosks Lockbox Withdrawal from inmate canteen accounts Recovery from cash bonds Registry of the Court Disbursements to municipalities, Orange County, law enforcement agencies and various state trust funds 	DERP funds to Public Defender	Electronic Case Filing					
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How does this core mission benefit the citizens of Orange County?	Monies collected are disbursed to victims of crimes, municipalities, Orange County, law enforcement agencies, probation and parole, as well as to various state trust funds for the support of the court system. It ensures that a defendant's debt is paid to society, resulting in money available to create a safer community. Deposits to the Registry of the Court are disbursed to parties according to court order.											
What are the workload activity numbers for this core mission?	In Fiscal Year 2008-09 (the most recent year for which actual data are available), the Orange County Clerk of Courts collected over \$213 million in cash receipts; remitted over \$43.6 million to the state; collected an additional \$5.9 million from outstanding financial obligation via the Clerk's Collection Program; disbursed \$12.4 million in revenue to municipalities; returned \$1.6 million in restitution to victims of crime; and collected over \$1.9 million to support the Public Defender's Office. As a result of the efficient methods to process financial items, the Clerk's Office has saved or avoided cost in the amount of \$2.6 million through September 2009. Other performance measures and standards for the core mission may be found in the Clerk's Annual Report and Open Government web link at www.myorangeclerk.com .											
What are some additional measures/numbers/results used to evaluate this core mission?	To ensure that success of the core missions the following additional measures are reviewed: total amount of cash receipts received on a weekly basis, number of financial transactions that are processed via electronic portals, number of audits that are conducted that result in no findings. In addition, the Orange County Clerk of Courts evaluates the return on investment (ROI) and cost-benefit of implementing new systems. As a result of the review that is conducted, the Clerk of Courts has saved or avoided cost over \$2.3 million by implementing the following systems: Web Pay, Phone Payment System (IVR), Lockbox, AMSCOT, Western Union, and Electronic Case Filing (ECF). These systems make it easy for you to conduct business with your Clerk's Office.											
How often are the outcomes/measures/results of this core mission reviewed?	Measures are reviewed bi-weekly and through various monthly, quarterly and annual financial reports. In addition, performance measures for this core mission are reviewed on a monthly basis as part of a management business review. The management business review is conducted to ensure measures are on target and applicable action plans are in place to address low-performing measures.											
How is this core mission funded?	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Categories</th> <th style="text-align: center;">FTEs</th> <th style="text-align: center;">Appropriation</th> </tr> </thead> <tbody> <tr> <td>Clerk Trust Fund</td> <td style="text-align: center;">67.25</td> <td style="text-align: right;">\$3,639,655</td> </tr> <tr> <td>Total</td> <td style="text-align: center;">67.25</td> <td style="text-align: right;">\$3,639,655</td> </tr> </tbody> </table> <p>To operate the Orange County Clerk of Courts' Financial Processing core mission in 2009-10, the proposed annual budget appropriation amount from the Legislature is \$3,639,655. Necessary central services cost have been allocated to this core mission.</p>			Categories	FTEs	Appropriation	Clerk Trust Fund	67.25	\$3,639,655	Total	67.25	\$3,639,655
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