



Lydia Gardner

Clerk of the Circuit and County Courts
Orange County • Florida

Payment Partners

Orange County Clerk of Courts Lydia Gardner was a pioneer in partnering with AMSCOT to collect fees and fines. It was a natural next step after the success of our web-pay program, which followed our continuing association with Western Union. As a customer service option, the advantages are obvious. It's much easier to go to an AMSCOT payment outlet in your community – and most neighborhoods have at least one – than to drive downtown to the courthouse, pay for parking, go through security and potentially wait behind others. It's also good news for people from other counties who get a ticket in Orange County because they can pay at any AMSCOT in the state. It's also good business. **Partnering with AMSCOT costs the Clerk's Office nothing and we avoid a cost of \$2.26 per transaction, for a cost-avoidance of \$639,000 since its inception. In fact, the cost-avoidance is second only to the money we save when someone pays a ticket online. That's good news considering over \$4,000,000 was collected on behalf of the Orange County Clerk of Courts at various AMSCOTs last year.**